

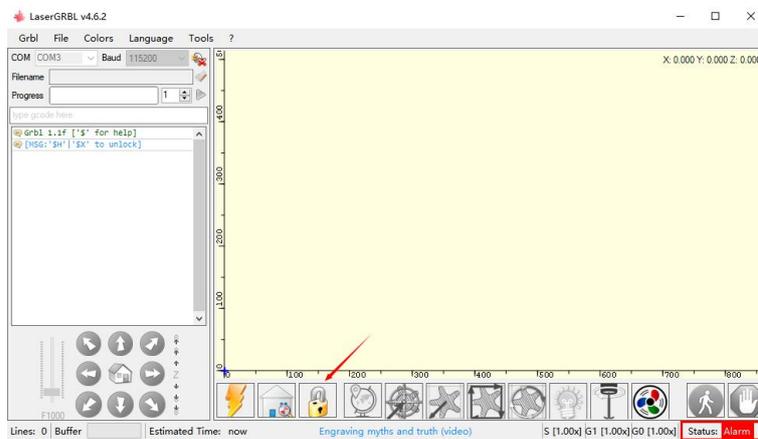
4240 Laser Engraver FAQ

1. Q: What to do when I fail to install the CH340 driver?

A: Try to install it after quitting the antivirus software.

2. Q: Why doesn't the machine work after the software is connected?

A: First, check whether the cable is connected well. Then check whether the state in the lower right corner of LaserGRBL software shows the red "Alarm". If so, click the "Unlock" icon to unlock the machine and make it work normally.



3. Q: Why does the finished product differ greatly from the actual image or shape?

A: This may be caused by the inconsistent tightness of the synchronous belt on both sides. Readjust it, neither too loose nor too tight.

4. Q: Why is the cutting effect not satisfactory?

A: The cutting parameters should be set differently for different materials, test more times to find the most suitable ones. Besides, propping up the cutting object during operation to ensure its bottom is in full contact with the air can help achieve the best cutting effect.

5. Q: Can it engrave metal?

A: Yes, it can. The 4240 laser engraver uses compressed spot technology with a spot size of only 0.08mm and supports engraving stainless steel and various coated metals.

6. Q: Can it engrave cylinders?

A: Yes, it can. You need to purchase an extra Y-axis rotary roller(not included). The 4240 laser engraver can engrave the cylinder with the Y-axis rotary roller.

7. Q: How long can I use each time?

A: It is recommended that the longest continuous use time should not exceed 24 hours, so as not to affect the service life of the product.